



# SAFER PLAY THINGS TO KNOW BEFORE YOUR MUSEUM VISIT

## GUEST AND STAFF HEALTH

The health and safety of our guests and staff is our top priority.

**Physical Distancing:** Museum guests and staff are asked to keep a minimum of 6ft distance between others who are not in your group.

**Staying Home:** It is essential that all Museum staff and guests who have a cough, fever, shortness of breath or any other symptom of COVID-19 stay at home.

**Signage:** Signs will be posted throughout the exhibits and waiting areas to guide guests in proper distancing and with other important information that will aid your experience. They will also be posted in restrooms to help maintain proper handwashing. All spaces have set capacity limits using CDC guidelines and based on the specific size and layout of each space.

**Hand Sanitizer:** Hand Sanitizer stations will be placed throughout the exhibits for easy access.

**Handwashing:** Washing your hands is the best way to stop the spread of germs. It's recommended that you wash your hands for 20 seconds frequently throughout your visit.

**Guest Personal Protective Equipment:** Museum guests over the age of 3 are required to wear a cloth mask that always covers their nose and mouth during their visit.

**Staff Personal Protective Equipment:** Museum staff will be provided masks as part of their uniform and will be required to wear their mask when working with the public and in the office with coworkers. Staff may remove their mask when they are alone in their office. Staff will wear latex gloves when they are cleaning. Museum volunteers and vendors will also be required to wear a face mask when they are in the facility.

**Visitor Symptom Screening:** If you are not feeling well, we ask that you stay home and come play another day.

**Staff Symptom Screening:** All staff, volunteers, and vendors will enter the museum through a central point. As they arrive their temperatures will be checked using touchless digital infrared thermometers and screened for respiratory symptoms. We will follow all CDC recommendations regarding employees returning to work.

**Staff Training:** All staff will undergo mandatory Safety and Reopening Training and will sign an acknowledgement upon completing the training.

Training will cover enhanced cleaning and safety protocol, physical distancing, operational modifications, and correct hygiene, handwashing, and PPE practices.

## OPERATIONAL MODIFICATIONS

To ensure physical distancing, allow time for cleaning, and provide a fun and safe environment for our guests and staff, we've modified our hours.

**Hours of Operation:** Fridays, 9am–6pm; Saturdays and Sundays, 9am–4pm. October 16–18 and October 23–25 are members only.

**Limited Capacity:** The Museum will be operating at a reduced capacity.

**Admission Fee:** General admission tickets will be \$14.95 per person for anyone 1 year and over. As always, Museum members will be free. Passes will be accepted with phone reservation. Admission tickets purchased prior to our closure will also be accepted with phone reservation. To reserve your spot, please call (602) 648-2774.

**Timed Entry:** In order to maintain proper social distancing, we've implemented reserved entry times with limited tickets available during each timeslot. **Please enter at your reserved start time. If you arrive late, you will be asked to reschedule. If you need to reschedule, please do so 24 hours prior to your scheduled playtime or your admission fee may be forfeited.** Staff can be reached by phone at (602) 648-2774 or by email at [info@childmusephx.org](mailto:info@childmusephx.org).

**Member Check in:** Timed entry tickets are available online only and must be reserved in advance of your visit. In order to expedite the check-in process, please have your membership card ready to provide at entry. Purple member guest passes will be accepted but must be reserved 72 hours prior to desired entry date by calling (602) 648-2775 or emailing [memberships@childmusephx.org](mailto:memberships@childmusephx.org). Member guests must check-in at the same time as the named member.

**General Admission Check in:** Once timed-entry tickets for general admission are released; they will be \$14.95 per person for anyone 1 year+ and will be available for advance purchase online. Guests are asked to have their e-ticket ready for check-in at entry. Free passes will be accepted at this time as well but must be requested by phone a minimum of 72 hours prior to desired entry date. Phone reservations can be made by calling (602) 648-2774. Free passes must be presented at the time of check-in.

## AMENITIES

**Restrooms:** Restrooms will be available on the 2nd floor and can be accessed through our Historic Entrance. Accessible restrooms are located on the 1st floor and can be accessed through our main entry. Some restroom stalls, urinals and sinks may be closed to ensure proper physical distancing.

**Water Bottle Fillers:** Water bottle fillers will be located on the 2nd floor.

**Stroller Parking:** Strollers are limited to families whose children are not yet walking or have mobility challenges. Otherwise, we ask that strollers remain outside exhibit spaces to prevent crowding and germ spread.

**Elevators and Stairs:** Elevators will be temporarily closed. Guests are encouraged to practice proper social distancing by following the marked guides when traveling up and down staircases  
**Eating at the Museum:** Please enjoy meals and snacks before or after your visit.

## CLEANING

**Cleaning Products:** We will be using CDC-Recommended cleaning products.

**High Touch Areas:** Museum staff will monitor and continuously clean and disinfect all surfaces, handrails, and restrooms.

**Exhibits:** Bins will be placed in exhibits spaces for guests to place toys and/or props in that need disinfecting. Museum staff will continuously clean and disinfect the exhibit spaces throughout each day. Sanitation stations will be located throughout the exhibits. Though our Museum staff will be continuously cleaning, you are welcome to use the supplies provided to wipe items off as you see fit.

## EXHIBIT MODIFICATIONS:

**Exhibits Closed:** All indoor exhibits are temporarily closed.

