

# Membership FAQ

**How can I purchase a membership?** You can visit the Museum's admissions desk, call the membership department at 602.253.0501 option 1, or [online](#).



**How do I purchase a membership as a gift for someone else?**

You may use any of the options above for purchasing a gift of membership. Please be sure to mention that the purchase is a gift and have the recipient's information ready. If you purchase it online, please fill out the delivery details page. Gift memberships are effective immediately. For questions on gift memberships or to make special arrangements please contact the membership department.

**Who is allowed to use the membership?** You may name up to 2 adults on each membership. They must be directly related and reside in the same household. One of these adults must be present in order to take advantage of the membership benefits at time of entry. Children are not named on the memberships, and their admission will only be covered under the membership if one of the two named adults is present. Memberships are non-transferrable and non-refundable.

If there is another adult that does not meet these criteria that you would like to add on your membership, please visit the front desk or call the membership department to discuss additional options or see below.

**When will I receive my membership card(s)?** Our membership cards are now 100% digital! Check your inbox for eMembership download instructions or ask a Visitor Services Associate for help. Members are required to present a photo ID each time you visit.

**Can I add a grandparent or nanny/caretaker to my membership?** We offer two unique add-on options to allow for flexibility, the Grandparent Card and the Nanny Card. These add-on options allow you to name an additional adult on your existing classic membership package. Not only can you list an additional adult, but these options upgrade your current membership level. The Grandparent Card is \$45 per named grandparent. The Nanny Card is \$60 per named nanny/caretaker.

**My nanny/caretaker has changed. What do I do?** As a benefit of the Nanny Card add-on you may change your nanny or caretaker's name as needed throughout the duration of your membership. Changing your nanny's name is easy – just contact the membership department at 602.253.0501, ext. 1. Please contact the membership department prior to your new nanny/caretaker's next visit.

**Do you offer reciprocal memberships with other museums?** The Children's Museum of Phoenix does not offer reciprocal memberships at this time.

**Who can I contact with membership questions or if I need to make a change to my account?** If you have any questions, concerns or need to make a change please contact the membership department directly at 602.253.0501 ext. 1 or by e-mail at [memberships@childmusephx.org](mailto:memberships@childmusephx.org)

**Is my membership tax-deductible?** Your membership to the Children's Museum of Phoenix is not tax-deductible.