



Field Trip/Group Visit FAQ

What is the price for a Group Visit?

Regular season rate (June-Feb) is \$12.00 per student for groups with 15 students and above. Peak season rate (March-May) is \$14.00 per student for groups with 15 students and above. The Children's Museum of Phoenix requires **one chaperone age 18 or older per every 5 students**. As a result, the Museum provides free admission for chaperones that meet the '1 to 5' student ratio. Prices are subject to change. *Groups that attend the Museum without a reservation will be charged the general admission price of \$19.00 per person.*

Is there an additional charge for chaperones?

Yes. You are more than welcome to bring as many extra chaperones as you would like. Any additional adult chaperones that exceed the required '1 to 5' student ratio will be charged a discounted fee of \$14.00 each. Please note that reservations are required for all chaperones. **Last minute additions are welcome but will be charged \$19.00 upon arrival.** Prices are subject to change.

Do you offer a discounted rate for Title I schools?

Yes. Title I schools will be charged \$6.00 per student for groups of 15 students and above. This rate is valid September 1st through the end of February with a reservation. Adult chaperones included in the required '1 to 5' student ratio will be admitted free. Additional chaperones will be charged \$8.00 each with a reservation. **Last minute additions are welcome but will be charged \$19.00 upon arrival.** Prices are subject to change.

What if my headcount changes after I reserve a date?

You are required to submit any adjustments to your reservation to the Group Success Coordinator prior to the scheduled field trip/group visit date. Updates can be made conveniently by phone at (602) 253-0501 ext 4 or by emailing groupvisits@childmusephx.org.

When is my final payment due?

Final payment is due 3 business days prior to your scheduled visit. Extensions provided upon request. The Children's Museum of Phoenix reserves the right to cancel a scheduled field trip if payment is not received prior to the scheduled visit. The Museum gladly accepts payments in the form of purchase order, check, credit card, or cash.

How long is a typical visit to the Children's Museum of Phoenix?

Our average visit is between 2 and 3 hours. We have 3 floors to explore and our exhibits are engaging, hands-on, educational, multi-sensory, and fun!

Is there a place to have lunch at your facility during our visit?

The Museum does not currently have an indoor lunch facility to accommodate large groups. Your group is welcome to eat outside in one of our two designated areas. We have a non-refrigerated lunch storage area located on the 1st floor by the lockers. Lunch-room rentals are available starting at \$150.00 for 1 hour upon request. Ask about our catering options from our exclusive café Delish.

Is there a charge for parking? No. Parking is free but limited at the Children's Museum of Phoenix. School buses will be directed to park and unload in the north lot. Groups who arrive in personal vehicles should also meet at the north end of the building to be greeted by Museum staff.

How do I get to the Children's Museum of Phoenix?

The Museum is located at 215 N. 7th Street in the historic Monroe School building on the southeast corner of 7th Street and Van Buren in downtown Phoenix. The Museum's entrance is located on Van Buren just east of 7th Street.

Still have questions?

Please feel free to contact our Group Success Coordinator by email at groupvisits@childmusephx.org or by telephone at (602) 253-0501 ext 4 with additional questions or to schedule a visit.